



Conservatories, Greenhouses, Skylights, Sunrooms & More

NJ Home Improvement Contractor ID: 13VH06584400

PA Home Improvement Contractor Number PA051151

31 Roberts Road · Pine Grove, PA 17963

Phone: 800-618-0669 · 570-915-1500 · Fax: 800-618-0743 or 570-915-6083

Website: www.solarinnovations.com ** E-mail: skylight@solarinnovations.com

Project Name:

Project #:

Project Location:

Customer Name:

Product Type:

Solar Service Date:

LIMITED SERVICE WARRANTY
Revision 11-1-25

Solar Innovations, Inc. will further be referred to as the Company.

Company warrants that its service work, including part and materials used, will be free of material defects in workmanship for a period of one year following completion of Company's work. Installations, service and work by other(s) are NOT covered under this warranty. The Company reserves the right to determine, in its sole discretion and after its own inspection(s), whether or not a deficiency exists for which it is responsible under this limited warranty. No repair or replacement shall extend the warranty period or any applicable part thereof.

The obligations of the Company under this warranty are limited to the repair or replacement, at the Company's sole discretion, of deficient service work. No other remedy is afforded.

BECAUSE OF THE NATURE OF SERVICE WORK, THE COMPANY DOES NOT WARRANT PERFORMANCE OF ANY STRUCTURE, DOOR OR WINDOW IT HAS SERVICED. LEAKS, DEFECTS OR PERFORMANCE FAILURES IN THE SERVICED ITEMS MAY EXIST AND WERE NOT WITHIN THE SCOPE OF THE SERVICE WORK PERFORMED BY THE COMPANY. COMPANY DOES NOT WARRANT THE FITNESS OR PERFORMANCE OF ANY STRUCTURE OR COMPONENT. COMPANY ONLY WARRANTS THAT ACTUAL WORK PERFORMED BY IT WAS DONE IN A PROFESSIONAL AND WORKMANLIKE MANNER.

WARRANTY CONDITIONS

All warranties (whether product or installation) are conditioned on and shall apply only if the following conditions are fully met:

- a) Timely payment in full of all outstanding balances due for the work have been received by the Company.
- b) All recommended cleaning, use and maintenance instructions must be followed by the Customer and/or other responsible parties.
- c) The original Customer must notify the Company of any claimed defect or non-conformity, in writing, within 30 days of the issue occurring. Written notice must be to Warranty Department, 31 Roberts Road, Pine Grove, PA 17963 or skylight@solarinnovations.com (with "subject" line indicating "Warranty Claim") and receive written acknowledgement of the claim;
- d) The product/issue must be made available for inspection by the Company before removal, repair or alteration;
- e) Upon claim acknowledgement and written direction from the Company, the Customer will return (if requested) the alleged defective part, material, or product to the Company (or location designated by the Company), with the shipping charges prepaid by the Customer.
- f) The warranty may be transferable one time from original Customer to a third party of its choosing, as a matter of exception. Otherwise, only the original Customer has warranty rights. The Company must be notified, in writing, within 30 days of the transfer of the warranty to remain valid. In addition, the Company must acknowledge the transfer in written format within 15 days of notification;

The Company's warranty will be void for any projects/claims not meeting the listed criteria.

WARRANTY LIMITATIONS

This LIMITED WARRANTY does not cover defects/issues arising from:

- a) installation or service work by others;
- b) damage caused by the product's performance;
- c) improper storage, handling, installation, waterproofing, finishing (including, but not limited to, not finishing all sides of wood products in a timely manner or finishing wood in dark colors), use, locking, modification, or maintenance;
- d) Acts of God;
- e) Components, finishes or other items specified and/or supplied by Customer;
- f) accidents;
- g) products/work subjected to conditions outside their design limitations;
- h) issues in structures or components that do not allow for proper management/drainage of moisture;
- i) any performance or damage arising out of or related to any form of fungus, including mold, mildew, bacteria, spores, or similar substances;
- j) imperfections in glass that do not affect the product's structural integrity or obscure vision within accepted industry standards;
- k) minor variations in glass color; any interior wood finish; normal wear or discoloration of finish or finish problems caused by mechanical damage or abrasion;
- l) acid rain, salt spray or other corrosive elements; tarnish or corrosion to hardware finishes or problems caused by excessive humidity, condensation and frost;

- m) variations in wood grain or color, discoloration of non-visible parts or fading and discoloration of silicone caulking;
- n) failure to follow maintenance instructions or improper maintenance;
- o) water leakage for any cause other than Company's service work;
- p) misuse, accident, wear and tear, aging, alteration, negligence or lack of reasonable and proper maintenance;
- q) breakage of glass or other glazing material, regardless of the cause.

In no case does this warranty cover the costs of finishing any repaired or replacement product or component or any trim or other carpentry work that may be required. Warranty work will be the closest equivalent current product and may not exactly match the original. The warranty will extend only for the balance of the original warranty period. This warranty does not cover loss of time, lost profits, inconvenience, or loss of use of the product or any parts. The customer must supply, at its expense, any lifts, scaffolding, etc., needed to remedy any deficient service work. Any claims or losses not expressly covered by this warranty, including incidental and consequential damages, are excluded.

All components not fabricated by the Company and used during service work are limited to the warranty provided by the manufacturer of those components. THOSE WARRANTIES SUPERSEDE ANY WARRANTY PROVIDED HEREIN BY THE COMPANY.

THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TOGETHER WITH ALL OTHER IMPLIED WARRANTIES, ARE EXCLUDED.

SUIT AGAINST COMPANY

Any action or breach of contract or breach of warranty must be commenced by Customer within one (1) year after the cause of action has accrued.

This Limited Warranty is governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, notwithstanding any conflict of laws and rules. The Court of Common Pleas of Schuylkill County, Pennsylvania, shall be the sole and exclusive jurisdiction for litigating any warranty claims of the Customer.