



Custom Greenhouses, Conservatories, Skylights, Windows, Doors & More
NJ Home Improvement Contractor ID: 13VH06584400
PA Home Improvement Contractor Number: PA051151

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Project Name:

Project #:

Project Location:

Customer Name:

Architect:

Product Type:

Solar Ship Date:

LIMITED WARRANTY
Revision 07202021

Solar Innovations® will further be referred to as the Company.

PRODUCT WARRANTY

All components are warranted by Solar Innovations® against material defects for (one) 1 year from date of delivery. Many components are also warranted by the original manufacturers for greater lengths of time. Please see the schedule attached. Extended warranties of component manufacturers are subject to the terms, conditions and limitations of their warranties (copies available from SI upon request). Customer's remedy under this warranty is limited, in the discretion of Company, to: (1) repair of any product or part of the defective product without charge; (2) furnishing any product or part of the product, shipped freight prepaid by Customer, in whatever stage of fitting and/or finishing it was in when originally supplied by Company; or (3) refund the price received by Company for any defected product or applicable component. Company reserves the right to determine whether or not a defect exists for which it is responsible under this warranty.

INSTALLATION WARRANTY

If the products are installed by the Company, Company warrants that the installation will be free of material defects in installation workmanship for a period of one year following substantial completion of Company's installation work. Installations by other(s) are NOT covered under this warranty. The Company reserves the right to determine, in its sole discretion and after its own inspection(s), whether or not a defect exists for which it is responsible under this limited warranty. No repair or replacement shall extend the warranty period or any applicable part thereof.

The obligations of the Company under this warranty are limited to the repair or replacement, at the Company's sole discretion, of defective installation of its product. No other remedy is afforded.

PRODUCT CARE AND MAINTENANCE

You have received, along with the delivery of this Limited Warranty, applicable Care & Maintenance Guides. If you have not received them, please contact our Warranty Department or your Project Manager to request copies of applicable Guides. Our Guides are also available on our website at <https://solarinnovations.com/information/maintenance-care/>.

It is your responsibility to ensure that you have received and followed the applicable Care & Maintenance Guides associated with your products/finishes. It is necessary for you to follow all applicable instructions and recommendations for the care and maintenance of your product to maintain your warranty. The Company will not provide any warranty or remedy for issues or failures arising out of your failure to follow our Care & Maintenance Guides.

WARRANTY CONDITIONS

All warranties (whether product or installation) are conditioned on and shall apply only if the following conditions are fully met:

- a) The products must have been installed and constructed either by the Company or by a fully qualified installation professional strictly in accordance with the plans, drawings, specifications and instructions of the Company;
- b) Timely payment in full of all outstanding balances due for the project have been received by the Company.
- c) The Company receives completed project photos and completed end-user information (warranty certification card) within sixty (60) days of delivery of product. The Company reserves the right to request additional photos for verifications. Please be advised that the Company's receipt and acceptance of the photos does not constitute its inspection of the installation or its confirmation of the quality of the installation by others. The Company also reserves the right to utilize photos for marketing and training purposes.
- d) All recommended cleaning, use, and maintenance instructions must be followed by the Customer and/or other responsible parties.
- e) The original Customer must notify the Company of any claimed defect or non-conformity that is discoverable upon delivery of the product within 5 days of delivery. Notification must be in writing to the Company's Project Manager. For latent defects, the original Customer must notify the Company of the claimed defect within 30 days of the defect occurring by writing to Warranty Department, 31 Roberts Road, Pine Grove, PA 17963 or skylight@solarinnovations.com (with "subject" line indicating "Warranty Claim") and receive written acknowledgement of the claim;
- f) The product must be made available for inspection by the Company before removal, repair or alteration;
- g) Upon claim acknowledgement and written direction from the Company, the Customer will return the alleged defective part, material, or product to the Company (or location designated by the Company), with the shipping charges prepaid by the Customer.
- h) The warranty may be transferable one time from original Customer to a third party of its choosing, as a matter of exception. Otherwise, only the original Customer has warranty rights. The Company must be notified, in writing, within 30 days of the transfer of the warranty to remain valid. In addition, the Company must acknowledge the transfer in written format within 15 days of notification;

The Company's warranty will be void for any projects/claims not meeting the listed criteria.

WARRANTY LIMITATIONS

This LIMITED WARRANTY (whether product or installation) does not cover defects/issues arising from:

- a) installation of the product by others;
- b) damage to other property caused by the product's performance;
- c) non-Company products;

- d) improper storage, handling, installation, waterproofing, finishing (including, but not limited to, not finishing all sides of wood products in a timely manner or finishing wood in dark colors), use, locking, modification, or maintenance;
- e) use of glass not supplied by Company that is heavier than 6 lbs/sq ft or as specified and pre-engineered on valid job specific shop drawings
- f) products specifically excluded from warranty, such as products with special configurations or oversized products;
- g) Acts of God;
- h) Components, finishes or other items specified and/or supplied by Customer;
- i) accidents;
- j) products subjected to conditions outside their design limitations;
- k) products installed in structures that do not allow for proper management/drainage of moisture;
- l) any performance or damage arising out of or related to any form of fungus, including mold, mildew, bacteria, spores, or similar substances;
- m) imperfections in glass that do not affect the product's structural integrity or obscure vision beyond accepted industry standards;
- n) minor variations in glass color; any interior wood finish; normal wear or discoloration of finish or finish problems caused by mechanical damage or abrasion;
- o) acid rain, salt spray, chemicals, concrete/mortar splash, solvents, sealants or other corrosive elements; tarnish or corrosion to finishes or problems caused by excessive humidity, condensation or frost;
- p) application of cleaning products or methods that are not suitable for the involved surface;
- q) variations in wood grain or color, discoloration of non-visible parts or fading and discoloration of silicone caulking;
- r) water leakage that is not the fault of the Company's product or erroneous choice of system or sill;
- s) misuse, accident, wear and tear, aging, alteration, negligence or lack of reasonable and proper maintenance;
- t) breakage of glass or other glazing material, regardless of the cause.

In no case does this warranty cover the costs of finishing any area around the repaired or replacement product or component or any trim or other carpentry work that may be required. Replacement products will be the closest equivalent current product and may not exactly match the original. The warranty on any replacement product will extend only for the balance of the original warranty period.

The warranty does not cover labor costs to install the product or replacement part, nor does it cover delays or construction costs or late or damaged delivery. However, Company will provide the labor to correct Company's installation defects. This warranty does not cover loss of time, lost profits, inconvenience, or loss of use of the product or any parts. Any claims or losses not expressly covered by this warranty, including incidental and consequential damages, are excluded.

All components not fabricated by the Company are limited to the warranty provided by the manufacturer of those components. THOSE WARRANTIES SUPERSEDE ANY WARRANTY PROVIDED HEREIN BY THE COMPANY.

The Company does not authorize any individual, dealer or distributor to create for the Company any liability or obligation in regard to the products that it sells, except as expressly stated in this warranty. Except as set forth in the description and specifications of the product or prohibited by law, there are no other representations, warranties, conditions or guarantees, express or implied, extended by the Company with respect to the products sold or any of its associated plans, drawings or specifications used in connection with the Customer's order. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TOGETHER WITH ALL OTHER IMPLIED WARRANTIES, ARE EXCLUDED.

SURFACE FINISHES

Additional warranty limitations relating to special surfaces are as follows:

Paint: Variations in painted finish may occur due to conditions beyond SI's control, including differences in paint batches and metal thicknesses, per AAMA standards.

Metal Clad: Stainless steel/Copper cladding requires a splice for lengths over 120". Splice area to be determined by SI at time of Shop Drawings for Buyer approval.. Copper will patina at different rates based on exterior conditions.

Wood Veneer: Wood Veneering requires a splice for lengths over 120". Veneer must be protected from weather and finished with appropriate stain or paint immediately upon installation; failure to do so will void warranty. Variations in grain and color tint may occur as wood is a natural product.

Anodize: Anodized finishes are compliant with AAMA 611-12 Class I (Exterior Grade). Anodized finishes may vary in color tone within the industry standard ranges in relationship to batch processing and extrusion thicknesses. Light colored anodized finishes may show aesthetic color variations throughout the extrusion. Finishes will be the closest match to the industry standard or Buyer supplied color chip. SI is not responsible for finger prints, oil marks, or other imperfections in the mill aluminum surface.

Hardware: Some hardware components, including certain bronze, brass, nickel and other metals, are considered "living" finishes. Such finishes oxidize and develop surface finish variations over time. These changes can occur gradually or rapidly (even before delivery) based on the environmental conditions, use, and maintenance of the hardware. Because of the nature of these finishes, SI cannot warrant or guarantee the finishes. Buyer assumes all risk associated with the variations in these finishes. For more information, refer to SI's website page(s) discussing hardware characteristics.

SUIT AGAINST COMPANY

Any action or breach of contract or breach of warranty must be commenced by Customer within one (1) year after the cause of action has accrued.

This Limited Warranty is governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, notwithstanding any conflict of laws and rules. The Court of Common Pleas of Schuylkill County, Pennsylvania, shall be the sole and exclusive jurisdiction for litigating any warranty claims of the Customer.

SAMPLE SCHEDULE

Component	Manufacturer	Warranty Attribute	Warranty Length
Glass	Cardinal	Seal Failure	20 Years
Glass	Cardinal	Delamination	10 Years; May Be Less Depending on Type of Interlayer
Glass	Cardinal	Defects in LoE Coating	5 Years
Glass Curves	SI Stock Curve		1 Year
Liquid Paint 2603 2604 2605	Varies	Fading, Peeling, Bubbling, and Cracking per AAMA and Applicator Standards	Varies by Applicator Up to 5 Years Up to 10 Years for an Additional Charge Up to 20 Years for an Additional Charge
Powder Coating 2604 2605	Varies	Fading	Varies by Applicator Up to 10 Years for an Additional Charge Up to 15 Years for an Additional Charge
Anodized Finish	Varies	Failure Fading, Peeling, Bubbling, and Cracking per AAMA and Applicator Standards	Varies by Applicator 2-5 Years Standard Up to 10 Years for an Additional Charge
Faux Wood Finish (Powder Coat)	By Other	Fading	5 Years
Wood Veneering	By Solar	Defects	2 Years
Metal Cladding	By Solar	Delamination	2 Years
Pull Handles	By Other	Finish	1 Year
Hinges	By Solar	Failure	5 Years
Stainless Steel Roller/Trolley Hardware	By Solar	Defective Parts	10 Years
Handle Sets	By Other	Finish	1 Year
Handle Sets	By Other	Function	1-2 Years, Depending on Manufacturer
Extruded Aluminum Parts	By Solar	Significant Defects in Performance	15 Year Prorated
Operable Hardware	By Solar	Significant Defects	2 Year Prorated
Wood/Glue Laminate Beams	By Solar	Significant Defects	5 Years
Exposed Wood Caps	By Solar		Not Covered
Interior or Covered Wood Caps	By Solar	Defects	5 Years

Please note that the schedule shown above is simply an example of what warranties may apply to Solar Innovations® products. The sample is not inclusive, nor does it apply to every project. Each individual must verify the components used in their particular application and the manufacturers' warranties associated with said components. Please note that manufacturers' exceptions may apply depending upon component's size or application.